

PROVIDERS

If you are interested in adding your business or organization to **ELDERCONNECT ALABAMA**, call your Area Agency on Aging: **1-800-AGE-LINE (243-5463)**.

Providers will be listed in the database if they:

- Provide aging or long-term care services to the community;
- Are properly licensed/certified;
- Supply requested information and updates in an accurate and timely manner; and
- Provide services without regard to race, color, religion or national origin.

ELDERCONNECT ALABAMA does not guarantee referrals nor does it constitute a recommendation or endorsement of any services.



ElderConnect is funded in part by the Alabama Department of Senior Services (ADSS) and Title III of the Older Americans Act through the Area Agencies on Aging.

Call your Area Agency on Aging 1-800-AGELINE (243-5463)

Northwest Alabama Council of Local Governments
Area Agency on Aging (256) 389-0530 or (800) 838-5845
Counties: Colbert, Franklin, Lauderdale, Marion, Winston

West Alabama Regional Commission
Area Agency on Aging (205) 333-2990 or (800) 432-5030
Counties: Bibb, Fayette, Greene, Hale, Lamar, Pickens, Tuscaloosa

Middle Alabama Area Agency on Aging
Area Agency on Aging (205) 280-4175 or (866) 570-2998
Counties: Blount, Chilton, Shelby, St. Clair, Walker

Office of Senior Citizens Services
Area Agency on Aging (205) 325-1416
Counties: Jefferson

East Alabama Reg Planning & Development Commission
Area Agency on Aging (256) 237-6741 or (800) 239-6741
Counties: Calhoun, Chambers, Cherokee, Clay, Cleburne, Coosa, Etowah, Randolph, Talladega, Tallapoosa

Alabama Tombigbee Regional Commission
Area Agency on Aging (334) 682-5206 or (888) 617-0500
Counties: Choctaw, Clarke, Conecuh, Dallas, Marengo, Monroe, Perry, Sumter, Washington, Wilcox

South Central Alabama Development Commission
Area Agency on Aging (334) 244-6903
Counties: Bullock, Butler, Crenshaw, Lowndes, Macon, Pike

Central Alabama Aging Consortium
Area Agency on Aging (334) 240-4666 or (800) 264-4680
Counties: Autauga, Elmore, Montgomery

Lee-Russell Council of Governments
Area Agency on Aging (334) 749-5264 or (800) 239-4444
Counties: Lee, Russell

South Alabama Regional Planning Commission
Area Agency on Aging (251) 433-6541
Counties: Baldwin, Escambia, Mobile

Southern Alabama Regional Council On Aging
Area Agency on Aging (334) 793-6843 or (800) 239-3507
Counties: Barbour, Coffee, Covington, Dale, Geneva, Henry, Houston

North Central Alabama Regional Council of Governments
Area Agency on Aging (256) 355-4515
Counties: Cullman, Lawrence, Morgan

Top of Alabama Regional Council of Governments
Area Agency on Aging (256) 533-3330
Counties: DeKalb, Jackson, Limestone, Madison, Marshall



ELDERCONNECT ALABAMA provides trained professionals in each of the 13 Area Agencies on Aging who educate seniors and caregivers about Home and Community Based Services available in their areas.

Our goal is to help you make smart choices by providing information about what services are available in your community and which services best fit your needs.

For more information, call:

**1-800-AGELINE
1-800-243-5463**

or visit

www.AGELINE.net

ALABAMA DEPARTMENT OF SENIOR SERVICES
Irene B. Collins, Executive Director
RSA Plaza, Suite 470 • 770 Washington Ave.
Montgomery, Alabama 36130-1851

What is ELDERCONNECT?

ELDERCONNECT ALABAMA is a free statewide service that helps older adults and their caregivers find local services. It is the largest elder care database in Alabama. The system standardizes the information and referral services offered by our Area Agencies on Aging (AAAs), provides a comprehensive description of services available for older adults and promotes consumer-directed choice.

Trained Information and Referral (I&R) Specialists are available in each AAA to educate seniors and caregivers about local Home and Community Based Services using the **ELDERCONNECT** database. The AAAs' I&R Specialists respond to callers' requests for information. They coordinate on an annual basis with service providers to maintain the accuracy of the statewide database.

What kind of information is in ELDERCONNECT?

ELDERCONNECT contains general information (e.g., name, address, telephone numbers, and geographic service area) on senior services in Alabama as well as some national organizations. It may also have hours of operation, rates, and eligibility criteria. I&R Specialists and case managers use **ELDERCONNECT** to locate service providers that meet the caller's needs. AAA staff will not make recommendations on which service providers are the "best." They will create a list of service providers for the client. The client or his/her family is responsible for contacting the service providers to determine which one will best meet their needs.

ELDERCONNECT has extensive search capabilities that match services to individual needs by service or geographic area.



Some examples of service providers are:

- Senior centers
- Adult day cares
- Transportation providers
- Educational programs
- Home health agencies
- Mental health providers
- Support groups
- Assisted living facilities
- Nursing homes.

How can the general public access this information?

To access **ELDERCONNECT** via the Internet, go to www.AGELINE.net. From there, the user will see a screen on which they may optionally enter client information. Then, they may start searching the statewide database. The client may also have someone search the database for them at their AAA by calling our toll-free number: **1-800-AGELINE (243-5463)**.